

# CRISTINA MARINO

 cristybluestar96@hotmail.com

 0403813089

 Netley, SA 5037

## KEY SKILLS

- Attention to Detail
- Customer Service/Interaction
- Prioritizing/Multi-Tasking
- Punctuality/Time Management
- Understanding of WHS procedures

## EDUCATION & TRAINING

### 2019

Bachelor of Design (Illustration & Animation), University of South Australia – CURRENT STUDY

### 2018

Diploma of Graphic Design, TAFE SA

### 2016

Certificate III in Women's Education, TAFE SA

## CAREER GOAL

To work within a dynamic Organisation where I may utilise my knowledge of the retail sales environment, as well as my excellent customer service skills, while continuing my professional development.

## PROFESSIONAL EXPERIENCE

### **CHRISTMAS CASUAL SALES ADVISOR** **H&M November 2019 – January 2020**

#### **Key Responsibilities**

- Customer Service
- Operating a Cash Register/EFTPOS Machine
- Returns/Exchanges
- Visual Merchandising/Garment Caring - Ladies, Men, Kids, Intimates, Sleepwear, Jewellery/Accessories, Activewear and Homeware
- Fitting Room Services
- Rail Clearance

#### **Achievements**

I have been recognized for exceptional garment care duties on November 30th, 2019 by a Department Manager.

### **CASUAL RETAIL ASSISTANT** **Kmart September 2012 – June 2013**

#### **Key Responsibilities**

- Visual Merchandising - Menswear, Sleepwear, Kidswear, Shoes and Beauty Departments
- Customer Service
- Operating a Cash Register/EFTPOS Machine
- Money Managing

### **VOLUNTEER GRAPHIC DESIGNER** **Orana Australia Limited August 2019 - PRESENT**

Based at the head location in Netley once a week.

#### **Key Responsibilities**

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## EDUCATION & TRAINING

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### 2015

Certificate III in Visual Arts (Digital Art) – TAFE SA

### 2015

Certificate II In Women's Education, TAFE SA

### 2014

Year 12 SACE completion

### 2013

Certificate II in Creative Industries – Hamilton Secondary College

### 2009

Year 7 Completion

## INTERESTS

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- Drawing / Graphic Designing
- Music (Singing)
- Walking
- Scrapbooking
- Swimming
- Blogging
- Shopping

- Following task/design briefs
- Alter content for social media purposes

### **VOLUNTEER HELPER**

**Holdfast Dog Centre    September 2016**

#### **Key Responsibilities**

- Keeping the workplace area clean
- Caring for the customers' dogs

### **VOLUNTEER RETAIL ASSISTANT**

**Plympton Newsagency    June 2012**

#### **Key Responsibilities**

- Customer Service
- Handling a Cash Register/ EFTPOS Machine
- Money Managing
- Cleaning around each area
- Organizing Stock

## REFERENCES

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Michael Skinn  
Department Manager  
H&M Adelaide Rundle Mall 0023  
0449 884 879

Josie Cavaleri  
Checkout Manager  
Kmart Kurrulta Park  
08 8193 1900

Leanne Gerekaroff  
Senior Counsellor  
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