

CRISTINA MARINO

✉ cristybluestar96@hotmail.com

☎ 0403813089

📍 Netley, SA 5037

KEY SKILLS

- Attention to Detail
- Customer Service/Interaction
- Prioritizing/Multi-Tasking
- Punctuality/Time Management
- Understanding of WHS procedures

EDUCATION & TRAINING

2019

Bachelor of Design (Illustration & Animation), University of South Australia – CURRENT STUDY

2018

Diploma of Graphic Design, TAFE SA

2016

Certificate III in Women's Education, TAFE SA

CAREER GOAL

To work within a dynamic Organisation where I may utilise my knowledge of the retail sales environment, as well as my excellent customer service skills, while continuing my professional development.

PROFESSIONAL EXPERIENCE

CHRISTMAS CASUAL SALES ADVISOR **H&M November 2019 – January 2020**

Key Responsibilities

- Customer Service
- Operating a Cash Register/EFTPOS Machine
- Returns/Exchanges
- Visual Merchandising/Garment Caring - Ladies, Men, Kids, Intimates, Sleepwear, Jewellery/Accessories, Activewear and Homeware
- Fitting Room Services
- Rail Clearance

Achievements

I have been recognized for exceptional garment care duties on November 30th, 2019 by a Department Manager.

CASUAL RETAIL ASSISTANT **Kmart September 2012 – June 2013**

Key Responsibilities

- Visual Merchandising - Menswear, Sleepwear, Kidswear, Shoes and Beauty Departments
- Customer Service
- Operating a Cash Register/EFTPOS Machine
- Money Managing

VOLUNTEER GRAPHIC DESIGNER **Orana Australia Limited August 2019 - PRESENT**

Based at the head location in Netley once a week.

Key Responsibilities

CRISTINA MARINO

 cristybluestar96@hotmail.com

 0403813089

 Netley, SA 5037

EDUCATION & TRAINING

2015

Certificate III in Visual Arts (Digital Art) – TAFE SA

2015

Certificate II In Women's Education, TAFE SA

2014

Year 12 SACE completion

2013

Certificate II in Creative Industries – Hamilton Secondary College

2009

Year 7 Completion

INTERESTS

- Drawing / Graphic Designing
- Music (Singing)
- Walking
- Scrapbooking
- Swimming
- Blogging
- Shopping

- Following task/design briefs
- Alter content for social media purposes

VOLUNTEER HELPER

Holdfast Dog Centre September 2016

Key Responsibilities

- Keeping the workplace area clean
- Caring for the customers' dogs

VOLUNTEER RETAIL ASSISTANT

Plympton Newsagency June 2012

Key Responsibilities

- Customer Service
- Handling a Cash Register/ EFTPOS Machine
- Money Managing
- Cleaning around each area
- Organizing Stock

REFERENCES

Michael Skinn
Department Manager
H&M Adelaide Rundle Mall 0023
0449 884 879

Josie Cavaleri
Checkout Manager
Kmart Kurrulta Park
08 8193 1900

Leanne Gerekaroff
Senior Counsellor
TAFE SA – **Tonsley** / Urrbrae Campuses
+61 8463 5082 83726810